



April 2025

Business Plan

YuBank

Presented To

Professor Hansen
Advanced Business
Writing - WRIT 340

Presented By

Valerie Ng
Anish Srivastava
Andrew Aarons
Selma Atout
Alessandro Perna

Table of Contents

Executive Summary	1
Name and Brand Identity	1
Mission Statement	2
Market Analysis	3
Competitive Landscape	4
Goals and Objectives	5
SWOT Analysis & Porter's Five Forces	6
Governance Structure	8
In-Depth ESG Score Research and Methodology	9
Product Overview and Value Proposition	10



Table of Contents

Revenue Model and Financial Projections	12
Marketing and User Growth Strategy	16
Legal and Regulatory Considerations	17
Challenges and Mitigation Strategies	18
The Future of YuBank	19
Works Cited	20

Executive Summary

What if your bank didn't just store your money, but helped you grow it ethically? That's how YuBank started.

We're not another fintech. YuBank makes sustainability profitable and investing accessible. Users don't just open accounts. They earn equity, access private markets, and climb community leaderboards based on real-world ESG impact.

Every feature drives action. Spend with intention? Score higher. Invest in clean tech? Unlock premium tools. Champion transparency and equity? Earn shares in YuBank.

We fused tech, finance, and ethics into one sleek, scalable app. It's built for Gen Z and Millennials who want more than returns. They want meaning.

Traditional banks don't reflect this generation's values. We do. YuBank helps you grow wealth, build community, and stand for something.

Name and Brand Identity

YuBank was built around one idea. It starts with you. Your values. Your voice. Your wealth. Your future.

Identity



Our identity comes to life through three core tools:

1. YuGrow for financial education
2. YuVault for private investing
3. YuScore for ESG transparency



This isn't just a brand. It's a movement built for you.

Name



The name carries intention. Yu has multiple roots. In Mandarin, yu (宇), from yuzhou (宇宙), means universe. It speaks to our ambition to create real impact and make sustainable investing open to all.

Yu also speaks to youth, the next generation of changemakers. And it's global. Easy to say. Easy to remember. Clean. Brandable. Built to last.

Mission Statement

At YuBank, we believe financial growth and global impact go hand in hand. We empower our users to make environmentally conscious choices and reward those already driving positive change. Our platform gamifies spending based on sustainability, using an individual ESG score—an assessment of one’s environmental, social, and governance impact—to make mindful finance fun, accessible, and actionable.

Through this system, users earn points for sustainable purchases, climb leaderboards, and unlock access to exclusive financial perks. The YuBank community turns everyday decisions into real influence—driving behavior that benefits both the planet and the user.

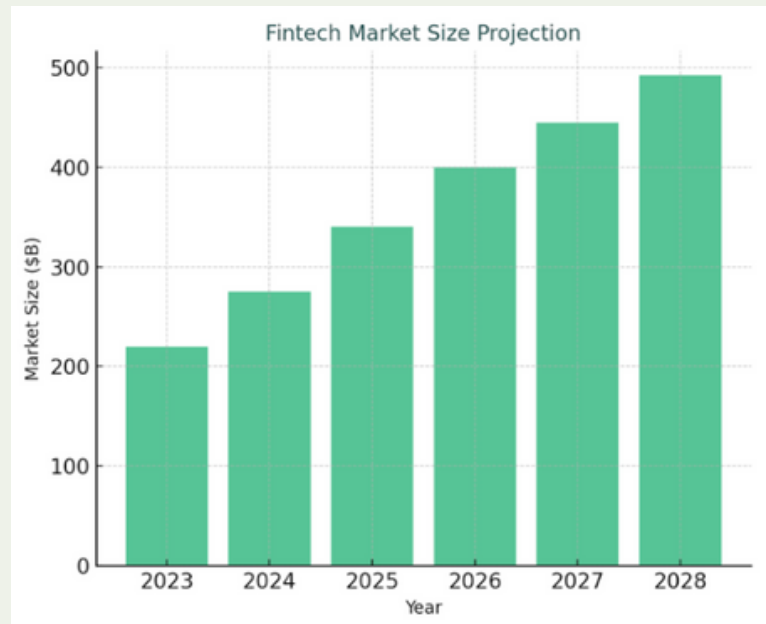
When someone joins YuBank, their spending is tracked through the ESG score. By analyzing both transactions and investment patterns, we generate a real-time leaderboard ranking users and their friends. The higher you rank, the more you unlock—ranging from direct financial rewards to early access to market share in emerging sustainable companies.

Beyond gamified spending, our mission is to democratize wealth management. We offer access to both public and private markets, traditionally reserved for institutional and high-net-worth investors. Our users earn equity in YuBank itself, with share ownership granted ahead of IPO—aligning our long-term growth with theirs.

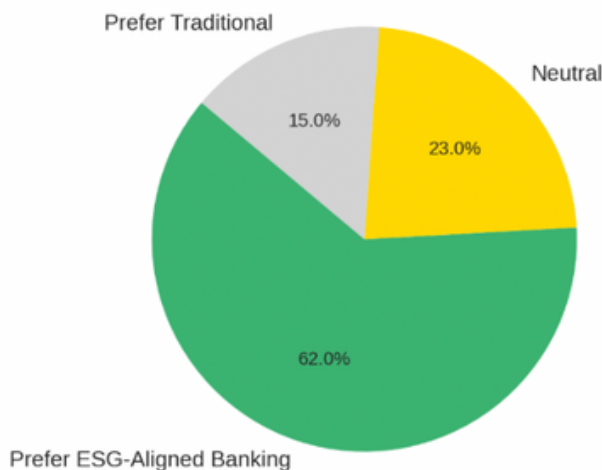
We’re redefining what a financial institution looks like. One that makes investing accessible, rewards ethical decisions, and scales sustainability—for you and the planet.

Market Analysis

YuBank plans to enter the fintech industry which stands as a booming sector that is actively transforming the way businesses and people interact with financial services. The worldwide fintech market is projected to soar to \$492 billion by 2028, through a steady expansion rate of 25% annually (Stratton). This expansion emerges from advancements in Artificial Intelligence, blockchain, and embedded finance combined with rising consumer demand for digital payments and tailored wealth management tools. As of now, the sector accounts for 2% of \$12.5 trillion revenue generated by global financial services, with expectations to grow to 7%, reaching \$1.5 trillion in gross revenue by 2030 (Stratton).



Gen Z Preferences in Banking



While researching the fintech market, we realized that this space is no longer just about convenience. A shift in consumer's preferences—especially Gen Z and millennials—are reshaping age old banking models. They are demanding services that align with their values, such as sustainability and accessibility. Changes like these are opening the portal for sub sectors like ESG-focused fintech, which KPMG estimates will receive investment worth \$124 billion by next year (KPMG).

YuBank will operate in this hypergrowth environment. By integrating ESG scoring with accessible wealth-building tools, we aim to capture a segment of the market that prioritizes both financial growth and environmental impact. A latest analysis by UnaFinancial revealed that Gen Z and millennials accounted for two thirds of fintech users in Southeast Asia, a major fintech hub. Our mobile-first platform speaks directly to the newer generation's needs for transparency, simplicity, and purpose-driven investing.

Competitive Landscape



Revolut

Revolut has transformed digital banking through its sophisticated application which delivers currency exchange alongside stock trading and crypto investing services to a global audience. The company supports more than 30 million customers globally yet its power emerges from an intuitive platform design combined with rapid scalability. Revolut does not concentrate on ESG principles which presents an opportunity for YuBank to integrate sustainability throughout our platform. While we respect Revolut's swift innovation capabilities, we perceive a chance to stand out by connecting financial achievement with ecological outcomes.

Starling Bank

Starling Bank is a digital financial bank in the UK; they are notable for their innovative approach to banking and sustainability practices. Founded in 2014, it has developed a variety of digital banking products, including multi-currency accounts, and capabilities to integrate with accounting data services, including Xero and QuickBooks. Starling committed to reducing operational emissions by one third by 2030 and has since the beginning of their operations offset their emissions annually with certified offset projects. They still only offer traditional investment products and do not offer gamified ESG incentives or access to private markets as YuBank offers. We appreciate the environmental concerns and practice of Starling Bank, but believe our integrated approach will set us apart.

Aspiration

Aspiration provides environmentally friendly banking options that enable users to neutralize their carbon emissions through every purchase. The "Plant Your Change" initiative has achieved popularity with environmentally aware shoppers. Aspiration remains excluded from private market access while missing incentivized trading frameworks connected to ESG outcomes. Through YuBank's equity rewards system combined with public-private market integration we gain a distinct advantage to develop a comprehensive sustainable finance platform.

Goals and Objectives

Striving For Excellence

We built YuBank to change how people grow their money. Real returns, real impact. Our goal is to lead a new wave of digital banking—where smart choices, financial access, and sustainability all work together.

Everything we're building ties back to three core products: YuGrow (education), YuVault (investing), and YuScore(impact).

- Get our first 100,000 users through referrals, targeted ads, and university ambassador programs
- Lock in 30+ ESG-certified brand partnerships for rewards and leaderboard integration
- Hit \$2.2M in revenue through premium subscriptions and trading activity
- Close \$2M in seed funding to grow the team and keep building fast

Short-Term Goals (Year 1)

- Reach 750,000 users across North and Latin America
- Roll out **YuVault** to give users access to public and private market investments
- Introduce equity rewards based on ESG performance
- License the **YuScore API** to fintechs and marketplaces starting Year 2
- Reach \$28.2M in revenue and \$21M in profit by Year 3
- Break even by mid-Year 3

Mid-Term Goals (Years 2–3)

- Hit 1 million users globally
- Expand into Europe and Southeast Asia
- Launch lending, credit, and insurance tools built on ESG principles
- Go public or raise a Series B
- Make YuBank the go-to platform for sustainable digital finance

Long-Term Goals (Years 4–5)

SWOT Analysis

Strengths



- **ESG-first model:** YuScore tracks Environmental, Social, and Governance behavior. Users earn equity based on how they spend and invest.
- **Zero barriers:** No monthly fees. No minimums to invest. Everyone gets in.
- **Product flywheel:** YuGrow (education), YuVault (investing), and YuScore (impact) reinforce each other. The more users engage, the more value they unlock.
- **Global-ready:** Multi-currency accounts built in. Expansion isn't a question of if—it's when.

Weaknesses



- **No branches, no deposits:** No cash or check support. That limits reach for now.
- **ESG adoption curve:** If users don't care about impact, we lose our edge.
- **Cost to build right:** ESG scoring, API integrations, regulatory compliance—it adds up fast.
- **Steep learning curve:** Gamified ESG investing is new. We'll have to teach users what makes us different—and why it matters.

Threats



- **Regulation moves fast:** A single ESG rule change or new licensing requirement could slow us down.
- **Security risk is real:** One breach or leak and trust evaporates.
- **Copcats will come:** If we win, others will follow. Fast.
- **ESG under scrutiny:** If ESG funds underperform, some users might stop caring.
- **We can't fake it:** If our scoring model lacks depth or transparency, we lose the trust we're built on.

Opportunities



- **Emerging fintech zones:** Latin America, Southeast Asia, Africa—young, underserved, and ready for a product like ours.
- **AI-enhanced ESG scoring:** YuScore learns over time. We can use that data to personalize rewards and improve financial outcomes.
- **Green financial products:** Carbon credits. Sustainability-linked bonds. Climate insurance. The roadmap writes itself.
- **Strategic collabs:** Ethical brands, creators, and cause-driven startups want to work with us. We just have to open the door.

Porter's Five Forces

Threat of New Entrants

Medium

Anyone can launch a neobank using open banking tools. But building a real ESG platform with regulatory compliance, KYC/AML, and behavioral scoring? That's hard. Our ESG engine and user ownership model take time and trust to replicate. Most won't make it past the pitch deck.

Supplier Power

Low

We use third-party services for ESG data, cloud hosting, compliance, and APIs. None of them are irreplaceable. The markets are competitive. We hold the leverage. If one fails, we switch. Fast.

Buyer Power

High

Fintech users have options. They want great UX, no fees, and real upside. We offer all three. Plus equity. Plus private market access. Plus ESG rewards. That's how we earn loyalty. And keep it.

Threat of Substitutes

High

Legacy banks are trying to look green. Wealth platforms offer ESG funds. But none of them connect behavior to real ownership. We reward sustainable action with long-term financial upside. That's hard to copy. But we have to keep evolving.

Industry Rivalry

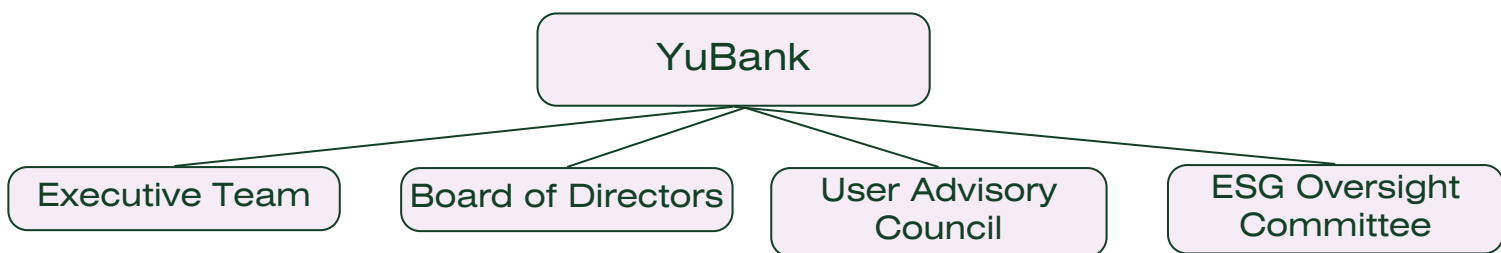
High

The space is packed. Chime, Revolut, SoFi, Aspiration, Zero. Some are fast. Some have mission. We combine both. ESG is not a feature for us—it's the foundation. That's what makes us hard to compete with.

Governance Structure

YuBank operates under a hybrid governance model focused on transparency, accountability, and adaptability.

Map of the Organization



- Executive Team: Oversees operations, product development, and user growth.
- Board of Directors: Includes leaders in fintech, ESG regulation, behavioral economics, and impact investing.
- User Advisory Council: A rotating panel that ensures user feedback directly informs product strategy.
- ESG Oversight Committee: Maintains integrity of the YuScore methodology and ensures alignment with global standards like GRI and SASB.

Our governance framework is designed to evolve.

We stay ahead of regulatory changes, track shifts in user behavior, and leverage technologies like AI to improve personalization and scoring accuracy.

Governance at YuBank is not just structure, it's a core part of how we scale responsibly and build lasting trust.

In-Depth ESG Score Research and Methodology

The **YuScore** system transforms how financial institutions assess trust and impact. Unlike traditional credit scores focused only on repayment history, YuScore tracks a user's contribution to environmental and social good—offering a more holistic view of financial behavior.

How It Works

YuScore measures user behavior across three ESG pillars:

- **Environmental:** Carbon footprint of purchases, support for sustainable brands, and participation in carbon offset programs
- **Social:** Transactions with local, minority-owned, or ethical businesses
- **Governance:** Investment choices in transparent, fair, and socially responsible organizations

Data Sources

Scoring is powered by verified ESG databases, including:

- **MSCI ESG Ratings** – global benchmarks for corporate sustainability
- **B Corp Certification** – business ethics and accountability metrics
- **Global Reporting Initiative (GRI)** – standards for environmental and social performance

Scoring Model

- Users receive a score from 0 to 1000, updated weekly
- Each transaction is tagged using merchant-level ESG ratings
- Portfolio holdings and trading behavior also factor into the score

Transparency and Impact

Every action, whether buying groceries or reallocating investments, affects a user's score. The app breaks this down clearly and offers personalized suggestions to improve performance. This creates a feedback loop: smarter behavior drives a higher score, which unlocks more financial benefits.

Why It Matters

A 2022 Deloitte study found that individuals with high ESG engagement also demonstrated stronger long-term planning, lower default rates, and greater brand loyalty (Deloitte). Research by Chodnicka-Jaworska shows that ESG indicators can serve as effective predictors of creditworthiness, especially when non-financial data is incorporated into scoring models (Chodnicka-Jaworska). As consumer expectations shift, ESG metrics are becoming central to how institutions define trust and value (WEF).

What Your Score Unlocks

The YuScore isn't just a number—it's a key to opportunity. Here's what users can access at each level:

- **500+** – ESG-aligned savings products and access to beginner impact investing tools
- **600+** – Lower-fee trading accounts and personalized YuScore insights
- **700+** – Prop trading with reduced capital requirements and early access to ESG investment drops
- **800+** – Bonus shares in YuBank's pre-IPO round, leaderboard recognition, and brand reward partnerships
- **900+** – ESG ambassador status, early access to beta features, and co-design privileges with the governance council

This tiered system rewards not just financial activity, but conscious, community-aligned decision-making. It ensures users who prioritize impact see tangible returns—not just good karma.

Product Overview and Value Proposition

YuBank is built around three core principles: transparency, personalization, and reward. This isn't just a digital wallet, it's a system where users track their impact, grow their money, and earn real ownership.

Core Features

YuScore

A live tracker of your environmental and social impact. Scores range from 0 to 1000 and update weekly based on how and where you spend. Each action is tagged with ESG data. The higher your score, the more access you unlock.

YuVault

Your space for **Community Share Options**, real equity earned through engagement, referrals, and values-aligned choices. Shares grow in value as YuBank scales. No buy-in, just participation.

YuCard

A digital account to top up, send money, and track transactions. Every swipe feeds directly into your YuScore and builds your ESG profile.

YuGrow

The financial education hub built around action. It includes:

- Personalized ESG learning tracks
- Budget Planner
- Progress tracking and rewards
- Real-world utility
- Content is short, tailored, and designed to make users smarter with their money and their impact.

Leaderboard + Challenges

Monthly competitions between users, schools, and cities. Top scorers earn app perks, recognition, and sometimes equity.

Carbon Offset Marketplace

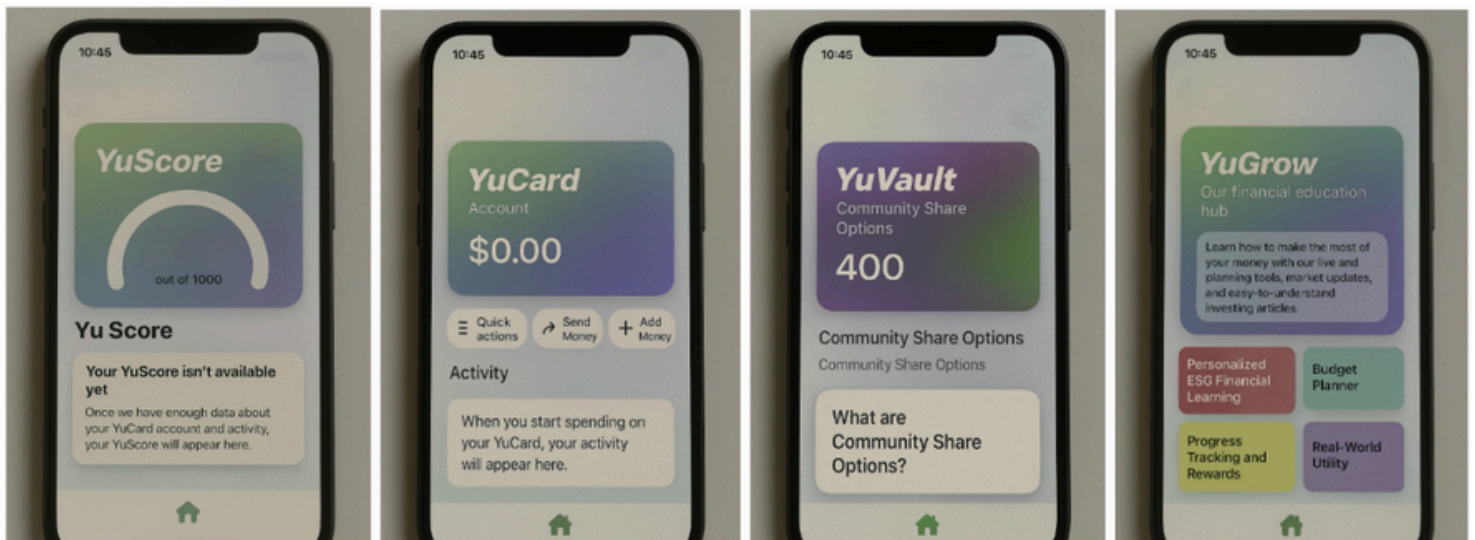
Buy verified offsets directly in-app. Track your contributions in real time, tied to your spending.

Product Overview and Value Proposition

App Experience

The interface is clear and focused. Key modules include:

- **YuScore Meter** – Circular, color-coded tracker (0–1000)
- **Balance Snapshot** – Live view of YuCard activity
- **Equity Tracker** – Tracks your progress in YuVault
- **Learning Cards** – Swipeable tips and ESG nudges from YuGrow



Why It's Different

Most platforms reward spending. YuBank rewards intention. The more aligned your behavior is with your values, the more you earn—access, equity, tools, trust. Whether it's an ETF or a grocery run, every choice moves you forward.

Revenue Model and Financial Projections

YuBank is built for high-margin, mission-aligned growth. Every revenue stream reinforces user engagement, ESG behavior, and long-term platform value. We don't make money from extractive fees—we grow as our users grow.

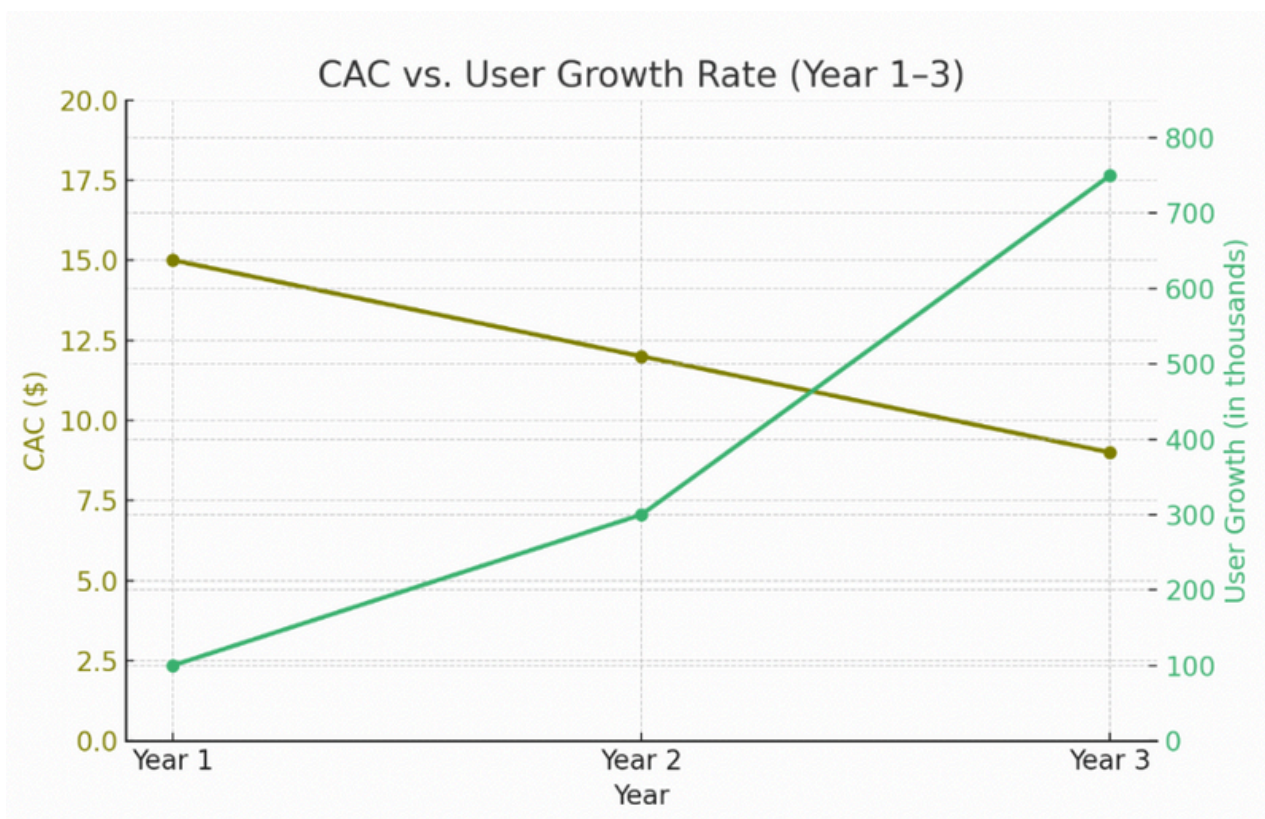
Revenue Streams

- **Premium Subscriptions**
 - Core banking is free. Premium unlocks early access to investment drops, ESG coaching, and advanced tools for \$10/month.
 - → Target conversion: **12% by Year 3**
- **Trading & Investment Fees**
 - Users invest via YuVault and pay 0.5–1% per transaction. High YuScores earn fee discounts and volume-based rebates.
 - → Average volume modeled at **\$200/month per active user**
- **Carbon Offset Marketplace**
 - Verified carbon credits are available in-app. YuBank earns a **5–8% margin**, with offset progress tied to user spending.
- **Brand Partnerships & Sponsored Challenges**
 - ESG brands sponsor campaigns, leaderboards, and reward systems—creating aligned value without traditional ad noise.
- **B2B Licensing (YuScore API)**
 - Launching in Year 2. Our proprietary ESG scoring system becomes a SaaS product for fintechs, marketplaces, and ESG startups.

Revenue Model and Financial Projections

Financial Snapshot (Years 1-3)

Metric	Year 1	Year 2	Year 3
Revenue	\$2.2M	\$10.7M	\$28.2M
Expenses	\$2.7M	\$4.8M	\$7.15M
Net Profit/Loss	(\$510K)	\$5.87M	\$21.07M
Active Users	100,000	300,000	750,000
Premium Conversion Rate	6%	10%	12%
Customer Acquisition Cost	\$15	\$12	\$9
Gross Margin	45%	65%	75%



Revenue Model and Financial Projections

Scalability Forecast (Year 3)

Scenario	Users	Revenue	Net Profit
Conservative	600K	\$18M	\$11.5M
Base Case	750K	\$28.2M	\$21.07M
Optimistic	900K	\$38M	\$30M+

Scalability Outlook

- **Break-even:** Mid-Year 3
- **B2B Licensing:** Adds non-consumer-dependent revenue
- **Community-Driven Growth:** Lowers CAC through referrals, share-based engagement, and gamified retention

3-Year Financial Projections (USD)

Revenue Streams

Revenue Streams	Year 1 (\$)	Year 2 (\$)	Year 3 (\$)
Premium Subscriptions	720,000	3,600,000	10,800,000
Trading & Investment Fees	1,080,000	5,400,000	13,500,000
Carbon Offset Marketplace	90,000	270,000	675,000
Brand Partnerships	300,000	900,000	2,250,000
B2B ESG Licensing	--	500,000	1,000,000
Total Revenue	\$2.19M	\$10.67M	\$28.23M

Revenue Model and Financial Projections

3-Year Financial Projections (USD) Expense Breakdown

Revenue Streams	Year 1 (\$)	Year 2 (\$)	Year 3 (\$)
Product Development	400,000	800,000	1,200,000
Marketing & Acquisition	1,500,000	2,400,000	3,000,000
Compliance & Legal	150,000	400,000	750,000
General & Administrative	350,000	600,000	1,000,000
Operational (APIs, Hosting)	300,000	600,000	1,200,000
Total Expenses	\$2.7M	\$4.8M	\$7.15M

Net Profit Summary

Metric	Year 1	Year 2	Year 3
Revenue	\$2.2M	\$10.7M	\$28.2M
Expenses	\$2.7M	\$4.8M	\$7.15M
Net Profit	(\$510K)	\$5.87M	\$21.07M



Marketing and User Growth Strategy

YuBank grows through people, not just promotions. Our strategy is built around community, relevance, and real incentives—not empty clicks.

Phase 1: Launch (Year 1)

• Campus Reps

- Launch on college campuses through ESG-focused student ambassadors. Build micro-communities, host events, and introduce local leaderboards.

• Referral Rewards with Equity

- No cash. Users earn YuScore boosts or Community Share Options for referrals—rewards that grow with the platform.

• Influencer Collaborations

- Partner with creators in personal finance, sustainability, and entrepreneurship to reach values-driven Gen Z and Millennials on TikTok and Instagram.

Phase 2: Growth (Years 2–3)

• ESG Brand Campaigns

- Co-branded challenges and rewards with mission-aligned partners.

• NGO + Nonprofit Collabs

- Bring ESG banking into classrooms, webinars, and community hubs via partnerships with literacy and climate orgs.

• Performance-Based Ads

- Spotlight top ESG scorers by city or region. Use real-time leaderboards to drive referrals and engagement.



YuBank doesn't rely on noise.
We grow through trust,
alignment, and a product worth
sharing.

Legal and Regulatory Considerations

YuBank runs on trust. Compliance isn't a box we check, it's the backbone of how we protect users, partners, and the platform as we scale.

KYC/AML Compliance

We use encrypted identity verification and fraud prevention tools to meet Know Your Customer and Anti-Money Laundering standards (FinCEN). Our onboarding process follows the Bank Secrecy Act and U.S. Treasury requirements (U.S. Department of the Treasury).

ESG Scoring Ethics and Oversight

We audit YuScore annually through third-party partners to keep the system honest and transparent. The ESG Oversight Committee includes external advisors and user representatives who hold the methodology to high ethical standards (PCI Security Standards Council).

User Data Privacy: GDPR and CCPA

YuBank gives users full control over their data. They can view, export, or delete their information anytime and decide how it's shared. We follow both the EU's General Data Protection Regulation and California's Consumer Privacy Act (GDPR, CCPA).

SEC and Broker-Dealer Registration

YuVault investing works through SEC-registered broker-dealers. We don't hold user securities—our partners manage trades and custody under clear regulatory frameworks (SEC).

International Compliance

As we grow into Canada, Mexico, and the EU, we'll build legal frameworks tailored to each market. Every transaction runs on PCI DSS–certified payment infrastructure (PCI Security Standards Council).

Why It Matters

We don't just follow rules, we build for longevity. Strong compliance isn't what slows us down. It's what keeps us standing when others don't.

Challenges & Mitigation Strategies

All disruptive products face friction. YuBank is no exception. But friction isn't failure, it's a signal. Every challenge gives us a chance to sharpen our model, improve user experience, and reinforce what sets us apart.

Challenge 1: Building User Trust in ESG Scoring

Convincing users to trust a scoring system they don't fully understand is one of our biggest hurdles. ESG scoring can feel abstract or even arbitrary to new users. Without transparency, engagement drops.

Mitigation Strategy:

- **Full transparency.** We'll clearly show how YuScore works, math, methodology, and data sources included.
- **Independent audits.** Each year, external ESG experts will review and validate the scoring model (GreenScore).
- **ESG education.** YuGrow will walk users through the principles behind ESG and how their behavior shapes their score.
- **Open-source documentation.** We'll share public updates on how YuScore evolves, and invite community feedback.

Challenge 2: Competitors Will Try to Copy Us

Once we prove our model works, larger fintech players with more resources will try to replicate our GreenScore and community rewards system. They'll have funding and scale, we need to outpace them with vision.

Our Solution:

- **Rapid product cycles.** We'll launch, test, and improve features faster than larger players can react.
- **Equity-powered loyalty.** Users who earn shares stay loyal. When they grow with us, they don't jump ship.
- **Brand depth.** YuBank is more than a feature set, it's a mission. Emotional branding builds real connection.

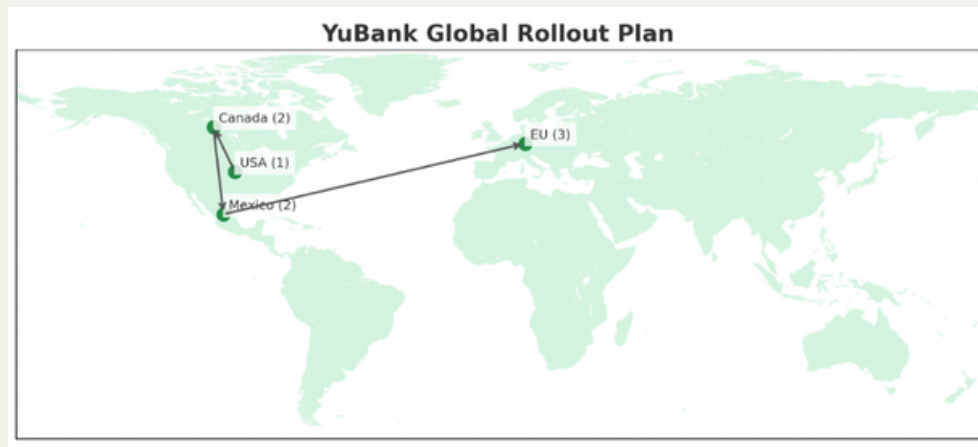
Challenges & Mitigation Strategies

Challenge 3: Legal Complexity by Region

Expanding globally means facing different compliance, privacy, and licensing rules. Poor execution risks delays, penalties, or damage to user trust.

Our Solution:

- **Begin with a phased rollout:** U.S. → Canada → Mexico → EU. This allows us to focus on localized compliance without overextending too early.



- **Local legal expertise.** We'll work with regional legal teams to navigate regulations early and avoid costly errors.
- **Modular legal infrastructure.** Our backend will adapt quickly to regional laws without major rebuilds.

We don't view these challenges as threats. We treat them as part of the work. Each one forces us to grow stronger, smarter, and more defensible. Where others stall, we adapt—and that's how YuBank becomes more than a product. It becomes the standard for values-based finance.

The Future of YuBank

Yu is positioned to be the first platform that integrates ESG-focused behavior with accessible wealth management. With our environmental goals and motivations, we hope to reach millions of users by our first two years in the banking industry. By incentivizing sustainable financial practices and giving users equity in the company's future, Yu creates a virtuous cycle of growth and impact — for both the user and the planet.

YuBank is more than a startup—it's a movement. We've built a scalable, ethical, tech-powered platform where personal finance becomes a force for good. YuBank is the next best thing for our planet, and for you.

Works Cited

“Accelerating Transformation Amidst Economic Slowdown: The Resilient ESG Fintech Sector.” KPMG, Nov. 2023, <https://assets.kpmg.com/content/dam/kpmg/sg/pdf/2023/11/accelerating-transformation-amidst-economic-slowdown-the-resilient-esg-fintech-sector-research.pdf>.

Bonacorsi, Laura, et al. “ESG Factors and Firms’ Credit Risk.” Journal of Corporate Finance, 2024, <https://www.sciencedirect.com/science/article/pii/S1057521924001728>. DOI: <https://doi.org/10.1016/j.jclimf.2024.100032>.

Chodnicka-Jaworska, Patrycja. “ESG as a Measure of Credit Ratings.” Risks, vol. 9, no. 12, 2021, <https://doi.org/10.3390/risks9120226>.

“ClassAce SWOT Analysis: Bank Zero and Old Mutual Bank.” ClassAce, https://www.classace.io/answers/provide-a-swot-analysis-on-bank-zero-and-old-mutual-bank#google_vignette.

“ESG Scores Similar to China’s Social Credit System, Designed to Transform Society, Think Tank Director Says.” Fox Business, <https://www.foxbusiness.com/economy/esg-scores-similar-china-social-credit-system-designed-to-transform-society-think-tank-director-says>.

“Fintech Market Growth Statistics.” Bluetree Digital, <https://bluetree.digital/fintech-market-growth-statistics/>.

“General Data Protection Regulation (GDPR).” European Union, <https://gdpr.eu>.

“Guide to Broker-Dealer Registration.” U.S. Securities and Exchange Commission, <https://www.sec.gov/divisions/marketreg/bdguide.htm>.

“Michael Porter’s Five Forces.” Harvard Business School – Institute for Strategy and Competitiveness, <https://www.isc.hbs.edu/strategy/business-strategy/Pages/the-five-forces.aspx>.

Michael Porter’s Five Forces – Revolut. Scribd, <http://it.scribd.com/document/657591498/Michael-Poter-s-Five-Forces-Revolut>.

“Navigating the ESG Journey in 2022 and Beyond.” Deloitte, 2022, <https://www2.deloitte.com/us/en/pages/center-for-board-effectiveness/articles/navigating-the-esg-journey-in-2022-and-beyond.html>.

“PCI DSS Requirements and Security Assessment Procedures.” PCI Security Standards Council, <https://www.pcisecuritystandards.org>.

“Revolut SWOT Analysis.” The Strategy Story, https://thestrategystory.com/blog/revolut-swot-analysis/#google_vignette.

Works Cited

“Stakeholder Capitalism ESG Metrics.” World Economic Forum,
<https://www.weforum.org/stakeholdercapitalism/our-metrics/>.

“SWOT Analysis on Bank Zero and Old Mutual Bank.” ClassAce,
https://www.classace.io/answers/provide-a-swot-analysis-on-bank-zero-and-old-mutual-bank#google_vignette.

U.S. Department of the Treasury. “Anti-Money Laundering (AML) Program Guidelines.”
<https://home.treasury.gov>.

U.S. Department of the Treasury. “Bank Secrecy Act (BSA) Requirements.” FinCEN,
<https://www.fincen.gov>.